

Activity Report date range from 01/08/2026 to 31/08/2026

Data to be entered manually



2236

Total No. of calls to
Surgery



2163

No. of calls answered
within two minutes



41

Number of calls
abandoned



2564

Booked
Appointments



34

DNA
Appointments



0

Appointments made
online (by patient)



41

Average Waiting
Time (Minutes)



23

Visit Consultations



534

Telephone Consultations



1864

Clinical (& F2F)
Consultations



3069

Administrative
Consultations



569

Online Medication
Requests



1289

Acute Prescription Issued



11314

Repeat Prescriptions
Issued



17.05

Average NHS Cost (£)
of medication



291

Referrals



148

Urgent Referrals



0

Private Referrals



288

eReferrals (online)



157

Sick notes issued



424

Letters sent



464

SMS Messages Sent



1424

Pathology Reports

Report compiled on September 1, 2026 at 11:45 AM